



## LISTING AGREEMENT – TERMS AND CONDITIONS

This Listing Agreement (“Listing Agreement”) between Peoplesmove Pty Ltd (Carhood) and You is made up of Part A and Part B of this document. Your signature on both parts denotes your acceptance of these terms and conditions and your acknowledgement that all the information contained in Part A is true and correct to the best of your knowledge.

### 1. TERMS:

“**Accident Damage Excess**” means the amount payable by the renter, authorized driver or at fault third party.

“**Australian Consumer Law**” means the Australian Consumer Law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth) as amended or repealed from time to time.

“**Authorised Driver**” means all Carhood employees, Directors, and sub-contractors with a valid driver’s licence and Renters with a valid Rental Agreement during the Rental Period.

“**Carhood**” means Peoplesmove Pty Ltd trading as Carhood ABN: 57 169 499 978

“**Listing Agreement**” means this agreement in its entirety

“**Listing Period**” means the duration the vehicle is available for rent from the actual drop off day and time to the actual pick up day and time or until such a time as the vehicle becomes ineligible for listing.

“**Market Value**” means the value of the car in the State of registration as determined by an independent valuer or authorized insurance assessor.

“**Period of Cover**” means the time the vehicle is rented out under a valid Rental Agreement.

“**Renter**” means the person/people with whom a valid Rental Agreement is made on Your behalf. This includes the primary and secondary drivers.

“**Rental Agreement**” means the standard Rental Agreement available at [www.carhood.com.au](http://www.carhood.com.au) for the lease of the vehicle.

“**Rental Fee**” means the fee charged by Carhood for the rental of the vehicle excluding all extras.

“**Vehicle**” means the vehicle described in Part A of this Listing Agreement and includes its parts, components and accessories.

“**You**”, “**Your**” or “**The Owner**” means the person with whom this Listing Agreement is made or any Authorised person nominated by The Owner.

### 2. THE OWNER:

2.01. You agree, acknowledge and warrant that:

- a) You are the registered owner of the vehicle nominated in this Listing Agreement. If the vehicle is registered in a Company name, You will need to provide authorization, on Company letterhead, to use this service;
- b) The vehicle nominated in this Listing Agreement meets all the eligibility requirements for Listing with Carhood;
- c) Carhood may act as your agent to lease the vehicle nominated in this Agreement to a third party under the terms of the Renter Agreement and within the scope of this Listing Agreement; and
- d) Carhood reserves the right to update, modify or change these Terms and Conditions at any time. Any changes made will not apply to active vehicle listings.

- 2.02. You agree, acknowledge and warrant that:
- a) The vehicle meets the roadworthy requirements in the State in which it is registered;
  - b) The vehicle was built less than 15 years ago;
  - c) The vehicle has travelled less than 200,000 kms and will not reasonably exceed the 200,000km point at any time during the Listing;
  - d) The vehicle has a market value of \$100,000 AUD or less;
  - e) The vehicle has not been altered in any significant way including the performance of the vehicle;
  - f) The vehicle does not have any significant visual alterations including, but not limited to, decals, stickers etc.;
  - g) The vehicle does not have any significant physical or cosmetic damage including, but not limited to, rust, paint wear, large dents, major scratching or accident damage;
  - h) The vehicle has all standard equipment functioning including, but not limited to, air conditioning, heating, radio, doors, boot, bonnet and seating; and
  - i) The vehicle has at least four (4) wheels.
- 2.03. The vehicle must be:
- a) Registered with the relevant Roads Authority for the entirety of the listing period;
  - b) If the registration falls due during the listing period, You are responsible for renewing the registration and any costs associated with this process, and notifying Carhood via email at [support@carhood.com.au](mailto:support@carhood.com.au) of the renewal and providing proof of the renewal at least fourteen (14) days prior to registration expiry; and
  - c) If You fail to renew the registration of the Listed vehicle, Carhood will de-list the vehicle and the fees indicated in Section 11.10 will apply.

### 3. THE VEHICLE:

- 3.01. The vehicle listed in this Agreement must be in good mechanical condition having all scheduled maintenance and parts replacement as indicated by the vehicle manufacturer completed and noted by a qualified mechanic. Carhood accepts your vehicle in good faith on this condition but may also require proof of said maintenance signed by a qualified mechanic. If, during the Listing period, Your vehicle develops mechanical, electrical or any other issues, Carhood will attempt to notify You via telephone and email to advise You of the said issue. You may authorise Carhood to rectify the issue through their qualified and authorised repairers at cost to You plus an administration fee. If you do not respond within 48 hours of notification, then Carhood will de-list Your vehicle and the fees indicated in Section 11 will apply.
- 3.02. You must pay all costs associated with failure of your vehicle due to mechanical, electrical or other issues that are not caused by the Renter or Carhood's gross negligence. This includes, but is not limited to, roadside assistance, towing, storage, replacement parts/fluids and administration costs.
- 3.03. The vehicle must have a full tank of fuel when dropped at Carhood's premises. If the vehicle has less than this amount, Carhood will fill the vehicle to full at the price listed in clause 11.11.
- 3.04. You may request that a specific type of fuel be used to refill the vehicle but Carhood does not guarantee this will occur.
- 3.05. You will not receive any reimbursement for fuel used by Carhood in moving your vehicle around their facility for operations purposes, cleaning the vehicle or requisite repair/maintenance work.
- 3.06. The interior of the vehicle will be in a reasonably clean condition when dropped to a Carhood facility. If, in the sole opinion of Carhood staff, the vehicle interior will require excessive or specialized cleaning to make it available for rent, a cleaning fee will be charged or the vehicle will not be accepted for Listing. You must include in the description of Your vehicle if it has been used to transport pets or has been smoked in.
- 3.07. Any vehicle dropped to a Carhood facility that has excessive bad odour in the cabin will not be accepted for listing.
- 3.08. You voluntarily provide Carhood with pre-approval to spend up to \$250.00AUD, including administration fees, as listed in clause 11.06, for minor repairs to ensure Your vehicle maintains an active listing status. In this event, Carhood will send you copies of receipts for all work carried out.



3.09. If the vehicle fails to meet any of the requirements in clause 2 or 3 then Carhood has the right to not accept the vehicle for listing or to de-list the vehicle and apply the fees listed in clause 11.08.

#### **4. VEHICLE AVAILABILITY AND COMMENCEMENT OF LISTING PERIOD:**

- 4.01. You will present the vehicle at, or reasonably before, the time and day nominated by You at the time of booking. You have sole liability for entering the correct day and time for vehicle drop off at a Carhood facility.
- 4.02. If your listing period is less than 72 hours in length and your vehicle is not rented, Carhood will charge a fee as listed in section 11.01.
- 4.03. The vehicle will be as described including the make, model, registration number, mileage and any other details Carhood asks you to provide. If you do not enter the correct details at the time of listing Carhood may cancel your listing at our sole discretion.
- 4.04. There must be at least 12 hours between the time you book the vehicle and the time you drop it off to a Carhood facility. If you do not allow for this, Carhood does not guarantee there will be staff available to accept your vehicle.
- 4.05. If no staff are available to accept your vehicle, you will be required to leave your vehicle and keys in a secure lock box provided by Carhood and make your own way to the airport. Carhood will not reimburse you for this trip if you did not allow for the 12-hour listing notification. When Carhood staff arrive on site, they will complete the check in process on your vehicle and email you a copy of the document for your reference. You will be deemed to have agreed to, and accept the full terms and conditions of this Agreement in this case.
- 4.06. You must ensure that all of your personal possessions have been removed from the vehicle prior to your arrival at a Carhood facility. Carhood does not accept any liability for personal possessions including, but not limited to, toll passes, aux cables, phone chargers, car seats and GPS units left in your vehicle. If you leave an electronic toll pass in your vehicle, Carhood will not reimburse you the cost of tolls accumulated during the listing period.
- 4.07. If You require changes to be made to your booking, or to cancel your booking, You must notify Carhood in writing at [support@carhood.com.au](mailto:support@carhood.com.au) of these changes at least 12 hours prior to your pre-booked arrival time.
- 4.08. If You, or the vehicle fail to meet the conditions of this Listing Agreement, Carhood, at its sole discretion, may not accept Your vehicle for Listing or may terminate the Listing. If you choose to keep your vehicle with Carhood, the fees noted in clause 11.08 will apply.
- 4.09. The condition report completed by Carhood staff upon your arrival is only an indication of the general condition of your vehicle. Factors including, but not limited to, poor lighting, inclement weather and vehicle cleanliness can contribute to Carhood staff not being able to properly assess your vehicle. In this instance, you will be notified by Carhood if any significant damage is found after the vehicle has been properly assessed.
- 4.10. Due to restrictions on space and operational requirements, Carhood may store your vehicle at a location other than where their office is located. In this event, Carhood will not reimburse You for travel and fuel used to move Your vehicle from one location to another.
- 4.11. Carhood does not guarantee that your vehicle will be kept in an undercover area for the duration of Your listing period.

#### **5. COMPLETION OF LISTING PERIOD:**

- 5.01. You, the Lister, have sole responsibility for ensuring that your nominated return day and time is accurate.
- 5.02. If you fail to list the correct day and time for your return, or your return is delayed and you fail to notify Carhood, Carhood does not guarantee there will be staff available for your return. In this instance, you will need to make your own way home, at your own expense and arrange with Carhood an alternate day and time for you to collect your vehicle from the Carhood facility. Carhood will not reimburse you for this.
- 5.03. In the event there are any fees and charges associated with your listing, Carhood staff will not release Your vehicle to You until these fees and charges have been paid in full.
- 5.04. If You require a third party to collect Your vehicle from Carhood, You must notify Carhood, in writing, at [support@carhood.com.au](mailto:support@carhood.com.au) of this, and provide clear copies of the third party's photo identification. If you fail to do so, Carhood will not release the vehicle.



- 5.05.** If any vehicle remains uncollected for three (3) months after the nominated collection day and time, and there has been no notification to Carhood of a new collection day and time, Carhood will apply to the court to seize the vehicle and dispose of it to recover their costs.
- 5.06.** If any vehicle remains uncollected for three (3) months after nominated collection day and time, due to non-payment of fees, then Carhood will apply to the Court to seize the vehicle and dispose of it to recover their costs.

## **6. CARHOOD AS YOUR AGENT:**

- 6.01.** You appoint Carhood as your limited agent during the listing period to deal with, but not limited to:
- a) Collecting payment for the hiring of your vehicle;
  - b) Storage of your vehicle;
  - c) Providing insurance cover for damage to the vehicle, its theft and for third party use during an authorised Rental period;
  - d) Releasing the vehicle when it has been impounded, towed to or held in exchange for payment, repair or maintenance (regardless of whether or not the issue arose during the Listing period);
  - e) Reporting the vehicle stolen to the correct authorities as Carhood believes it to be in good faith;
  - f) Providing emergency and/or necessary repairs or maintenance to your vehicle as determined by Carhood in order to maintain your vehicle in an eligible and/or safe condition to the pre-approved value listed in Clause 11;
  - g) Advertising your vehicle as available for rent during the pre-booked Listing period;
  - h) Hiring out the vehicle at a price determined by Carhood to be suitable for your vehicle taking into account, but not limited to, age, make, model, mileage, general condition and demand;
  - i) Changing the listed price of your vehicle in order to maintain the core promise of 25% cheaper rentals;
  - j) Driving your vehicle up to 50 kms during the Listing period for the purposes of, but not limited to, cleaning, transportation, repairs and/or maintenance and vehicle operations without restitution; and
  - k) Cleaning your vehicle inside and out in the event it is booked for a rental during the Listing period using all the necessary tools, methods and materials.

## **7. INSURANCE COVERAGE:**

- 7.01.** Subject to this clause 7, and there not being a breach of this Listing Agreement, the Carhood Insurance Policy provides cover for damage to your vehicle, its theft and third party loss that occurs during the period of cover:
- a) Whilst the vehicle is being used by a Renter or Authorised driver with a valid Rental Agreement; and
  - b) When being driven by Carhood staff in the performance of their duties.
- 7.02.** For the purpose of managing the relationship with Carhood's insurer, You appoint Carhood as your agent upon the terms listed in this Listing Agreement and the relationship between You and Carhood is one of principal and agent.
- 7.03.** You are responsible for Carhood's actions when acting within the scope of this authority and if required by Carhood, You will ratify Carhood's actions that are performed within the scope of this Listing Agreement.
- 7.04.** As Principal, in effecting cover under Carhood's insurance policy, You authorise Carhood as your agent to:
- a) Provide all necessary information required by Carhood's insurer and to do all things necessary to ensure that the cover for the vehicle under Carhood's insurance policy is valid and enforceable;
  - b) Create and complete all necessary forms required to give full effect to the cover for the vehicle provided by Carhood's insurance policy; and
  - c) Manage Carhood's insurance policy.
- 7.05.** A copy of the Product Disclosure Statement for Carhood's insurance policy is available at [www.carhood.com.au](http://www.carhood.com.au) and You acknowledge that:



- a) You have carefully read, understand and agree to the full terms and conditions and exclusions of Carhood's insurance policy as detailed in the said Product Disclosure Statement; and
  - b) That You will comply with the terms and conditions of the Carhood insurance policy in every way.
- 7.06. Your cover for damage to your vehicle, its theft and third party loss under Carhood's insurance policy is conditional upon:
  - a) Damage to the vehicle, theft of the vehicle and third party loss occurring during a valid Rental Period; and
  - b) You or Your authorised driver not being in breach of this Listing Agreement.
- 7.07. If, during the period of cover, there is damage to Your vehicle, Carhood's insurer will, at its option:
  - a) Pay the reasonable cost of repairing Your vehicle; or
  - b) Settle your claim on a total loss basis if the vehicle is damaged beyond economic repair or is stolen and not recovered.
- 7.08. In the event of a total loss determination by Carhood's insurer, your settlement will be based on market value of your vehicle as determined solely by an independent automotive valuer. This determination is final and You absolve Carhood from any further action taken by You in respect of this determination.
- 7.09. Carhood will provide You with a free loan vehicle up to a cost of \$35.00 per day, for repairs only, until Your vehicle has been repaired to Carhood's satisfaction or Carhood's insurer has offered You a settlement for total loss. If You choose not to take up this option, Carhood will not be liable for reimbursing You the cost of You renting another vehicle.
- 7.10. In the event You choose to take up the free loan vehicle option that Carhood offers, You agree to be fully bound by the Renter Terms and Conditions You will be required to sign for the vehicle. You will also have to pay a fully refundable security bond on the loan vehicle, the amount to be determined by the age of the driver and their residential address.
- 7.11. Once your vehicle has been repaired to Carhood's satisfaction or you have been offered a total loss payout from Carhood's insurer, You have 24 hours to return the Carhood loan vehicle in the same condition You collected it in or the fees listed in clause 11.09 will apply. You will be unable to collect Your vehicle from Carhood until these fees are paid in full.
- 7.12. If damage to Your vehicle is assessed to be less than \$2,000.00, Carhood may elect to pay the reasonable cost of repair and not make a claim on Carhood's insurance policy. If Carhood makes that election, You are bound by, and must comply with the Owners obligations as set out in this Listing Agreement.
- 7.13. Subject to clause 7 Carhood's insurer will also:
  - a) Provide cover for Authorised Drivers for their legal liability to pay compensation for loss or damage to third party property arising out of an accident that occurs during the period of cover where the Authorised Driver was at fault and the legal liability arises out of the Authorised Driver's use of the vehicle provided that they were not in breach of the Renter Terms and Conditions; and
  - b) Pay legal costs and expenses to defend any proceedings arising from damage to the vehicle, its theft or third party loss that occurs during the Period of Cover provided that Carhood or Carhood's insurer has approved the costs and expenses prior to them being incurred.
- 7.14. Damage cover for the vehicle does not include:
  - a) Loss of use, depreciation, wear and tear, rust, corrosion or reduction in value;
  - b) Mechanical, electrical or computer breakdowns, malfunctions or breakages;
  - c) Damage as a result of lawful seizure or impounding;
  - d) Underbody damage;
  - e) Overhead damage;
  - f) Damage determined to be caused by natural events including, but not limited to, storms, floods and bushfires;
  - g) Repairs carried out without Carhood's consent;
  - h) The cost of repair of old damage, faulty workmanship or incomplete repairs that were in existence prior to the accident/damage occurring;
  - i) Damage to tyres caused by braking, punctures, cuts, bursts, wear and tear or poor maintenance;



- j) Damage to the vehicle if it is not locked;
  - k) Minor scratching, chips and dents less than 10cm in length;
  - l) Paint fading or wearing;
  - m) Scratching, scuffing or other such damage to kick panels, door trims, boot trims and door jambs;
  - n) Accessories fitted to the vehicle including, but not limited to, roof racks, cargo pods, tow bars and side steps.
- 7.15. There is no cover for any claim if the Owner or Authorised Driver fails to comply with all aspects of this Listing Agreement.
- 7.16. In the event of any claim made in relation to the listed vehicle, the Owner and/or any Authorised Driver must notify Carhood of the interests of all parties, such as credit providers, who will be entitled to cover under this Listing Agreement and in the event of a cash settlement of a claim for damage. Carhood's insurer has the sole option of making this payment to the interested parties in full or part settlement of the claim.
- 7.17. Limit of Damage Cover to the vehicle, its theft or third party loss for a single event or series of events with the same cause is limited to:
- a) \$100,000.00AUD for the repair or replacement of the vehicle;
  - b) \$25,000.00AUD for the costs incurred to clean up and remove debris following any accident/incident;
- 7.18. The reasonable cost of removing the vehicle to the nearest safe or secure place after it is damaged in an accident/incident or recovered after theft.
- 7.19. If the vehicle is damaged, stolen or there is a third-party loss, the Owner authorizes Carhood, as the Owner's agent to:
- a) Lodge a claim with Carhood's insurer;
  - b) Manage the claim on the Owner's behalf;
  - c) Approve and authorize repairs if required to do so;
  - d) Arrange for a quotation for the repairs to the vehicle;
  - e) Arrange for the completion of the Damage Report Form;
  - f) Collect the Accident Damage Excess from the Authorised Driver; and
  - g) Pay the applicable excess to Carhood's insurer.
- 7.20. If the vehicle is damaged, stolen or there is a third party loss during the period of cover, the Owner, in addition to any obligations of the Authorised Driver, must, as requested by Carhood:
- a) Provide Carhood with all the information requested to correctly complete any necessary forms in relation to the claim within 24 hours of notification; and
  - b) Promptly forward to Carhood any communication or documents the Owner receives concerning the claim including, but not limited to, from any other party, the Police or any Court;
  - c) Make the vehicle available for inspection, assessment or repair within thirty (30) days of notification by Carhood;
  - d) Assist Carhood and/or Carhood's insurer in any defense or settlement of the claim including, but not limited to, attending Court;
  - e) Allow Carhood's insurer or its nominee to bring, defend or settle legal proceedings; and
  - f) Allow Carhood's insurer or its nominee to have sole conduct of any legal proceedings.
- 7.21. If there is damage to the vehicle, it is stolen or there is third party loss and the Owner or any Authorised Driver are:
- a) In breach of any part of this Listing Agreement;
  - b) In breach of any term or condition of Carhood's insurance policy; or
  - c) The Owner's conduct or the conduct of any Authorised Driver excludes the Owner from cover under Carhood's insurance policy, then the Owner or any Authorised Driver have no cover and are each liable for the total cost of the damage to the vehicle, it's loss as a result of theft, any third party damage claims, repossession charges, administrative charges and associated legal costs.
- 7.22. The Owner agrees that insurance cover under Carhood's insurance policy is subject to:

- a) A valid Carhood Rental Agreement being in place at the time damage, theft or third party loss occurs;
- b) The vehicle was being used by an Authorised Carhood employee;
- c) Payment of the Accident Damage Excess;
- d) There being no breach of this Listing Agreement; and
- e) There being no breach of Carhood's insurance policy.

7.23. You agree that Carhood will use their authorised repairers for any damage claims. If you choose to use a repairer not authorised by Carhood then You will be responsible for all transport and towing costs associated with delivering and retrieving Your vehicle.

7.24. In the event You chooses not to use Carhood's authorised repairers, You understand that Carhood and Carhood's insurer may not approve payment for the work completed.

## **8. RETRIEVING YOUR VEHICLE:**

8.01. When you are ready to collect your vehicle, including having all your luggage and are ready to depart the airport please call Carhood on **1300 466 663**. You are solely responsible for confirming that your collection day and time is accurate. If You fail to do this, Carhood will not be liable for Your alternate arrangements for collecting Your vehicle.

8.02. If you return earlier than the scheduled end of your Listing Period, even if you notify Carhood in advance:

- a) The vehicle may not be available for collection;
- b) The vehicle may not have been cleaned prior to collection;
- c) If the vehicle is not available for collection Carhood may, at its sole discretion, provide you with a loan vehicle if one is available subject to a standard Rental Agreement being completed which includes the payment of a security bond.

8.03. You may ask to extend the Listing Period for a specific period of time giving reasonable written notice to Carhood at [support@carhood.com.au](mailto:support@carhood.com.au) who:

- a) May not accept the extension; or
- b) May accept the extension which becomes valid upon confirmation.

8.04. If you do not collect your vehicle within 2 hours of your scheduled pick up time and do not notify Carhood of a change in your arrival day/time then:

- a) Carhood will de-list your vehicle;
- b) Charge you a vehicle storage fee as outlined in Section 11.05 until the vehicle is collected.

8.05. Carhood may release your vehicle to a third party of your choosing provided:

- a) You provide a minimum 24 hours written notification;
- b) You provide to Carhood the full name, address, date of birth and best contactable phone number via email at [support@carhood.com.au](mailto:support@carhood.com.au) a minimum 24 hours prior to collection;
- c) You provide a clear colour copy of the front and back of the nominated person's drivers license to Carhood via email at [support@carhood.com.au](mailto:support@carhood.com.au) a minimum 24 hours prior to collection; and
- d) By doing so, you accept the signature of the person collecting the vehicle as concluding this contract.

8.06. If your vehicle has been rented during the Listing Period, Carhood will:

- a) Clean your vehicle in and out using all products and equipment necessary to bring the vehicle up to a standard acceptable for rental;
- b) If the required cleaning is beyond the capacity of Carhood to complete, offer to pay for professional cleaning services.
- c) Carhood is under no obligation to return your vehicle in a cleaner state than when it was dropped off.

8.07. If your vehicle was not rented during the Listing Period, Carhood will:

- a) Not clean your vehicle;
- b) May offer to clean your vehicle as an additional service at a price listed in section 11.02.



8.08. The vehicle condition (return) section of this Listing Agreement describes the condition of your vehicle upon collection. Signing this section means that you acknowledge that your vehicle is in the same condition as it was when you dropped it off to the Carhood facility unless:

- a) The damage was not reasonably able to be seen at the time of collection;
- b) You notify Carhood of new damage within 24 hours of collection;
- c) You provide clear photographic evidence of such damage; and
- d) Carhood may contest that such damage occurred during the listing period.

8.09. All Carhood facilities will usually have staff available for pre-booked vehicle collections. In the event of a Carhood facility being forced to close due to severe weather conditions or other unforeseen circumstances, Carhood will cancel all Listings for that period of time and will endeavor to notify Owners of the closure prior to their arrival. In this instance, Carhood will:

- a) Not be liable for any costs associated with the Owner having to secure alternative parking arrangements;
- b) Not be liable for any costs associated with the Owner having to pick their vehicle up on an alternate time/day.

## 9. REMITTANCES:

9.01. Carhood will remit to the Owner:

- a) The greater of 25 % of the rental income generated by your vehicle **OR** \$250.00AUD for every 30 consecutive, uninterrupted days your vehicle is listed and available for rent;
- b) The \$250.00AUD guarantee does not apply to commercial vehicles (including, but not limited to utility vehicles and vans);
- c) 25% of the excess kilometres charge incurred by the renter, if any;
- d) All Owner payments will be made via Pay Pal or direct deposit into the bank account nominated by the Owner at time of listing unless otherwise agreed to in writing by Carhood.

9.02. Carhood will remit to the owner, payments as per section 9.01 of this Listing Agreement, no earlier than 30 days after vehicle collection.

## 10. LIMITATION OF LIABILITY:

10.01. Carhood accepts no liability for mechanical, electrical or computer damage to your vehicle outside of gross negligence.

10.02. Carhood accepts no liability for all minor scratches, dents, scuffs and chips under 10cm in length or diameter inside or outside the vehicle.

10.03. To the greatest extent allowable by law, Carhood excludes liability for loss or damage to the vehicle as a result of cleaning the vehicle unless such damage occurred as a result of gross negligence.

10.04. To the greatest extent allowable by law, Carhood excludes liability for loss or damage to all personal property left inside or outside the Listed vehicle including, but not limited to:

- a) Personal papers;
- b) Electronic toll passes;
- c) Child car seats;
- d) Chargers and/or cables; or
- e) Externally mounted accessories.



**11. FEES ASSOCIATED WITH USING THE CARHOOD SERVICE:**

11.01	As per Clause 4.02, If the vehicle is listed for 72 hours or less, and there is no completed, valid rental agreement against it	\$25.00AUD / day or part day thereof												
11.02	If the vehicle is presented to a Carhood facility in a condition that requires excessive or specialised cleaning in order to make it suitable for rent, a fee will apply depending on the amount and type of cleaning required	\$50.00AUD starting fee												
11.03	If, in the opinion of Carhood Staff, the vehicle cannot be listed for rent, for any reason, the Listing will be cancelled. In this instance, if there is available space, Carhood will offer to store the vehicle for a daily fee	\$25.00AUD / day or part day thereof												
11.04	If the vehicle is de-listed for maintenance or repairs and the Owner does not authorise Carhood to carry out those repairs, or does not respond to Carhood's request for maintenance approval, a fee will apply until the vehicle is collected.	\$25.00AUD / day or part day thereof												
11.05	As per Clause 8.04 If the vehicle is not collected within 2 hours of the scheduled return day and time, and Carhood has received no notification of a delay, a fee will apply until the vehicle is collected.	\$25.00AUD / day or part day thereof up to a maximum of \$200.00AUD.												
11.06	If the vehicle is de-listed for maintenance/repairs, Carhood will offer to complete said maintenance/repairs via their network of approved repairers for the cost of repairs plus an administration fee based on the cost of work required to the vehicle. This includes pre-approval for up to \$250AUD/repair.	<table border="1"> <tr> <td>\$0-\$49</td> <td>\$10</td> </tr> <tr> <td>\$50-\$250</td> <td>\$25</td> </tr> <tr> <td>\$251-\$499</td> <td>\$50</td> </tr> <tr> <td>\$500-\$749</td> <td>\$75</td> </tr> <tr> <td>\$750-\$999</td> <td>\$100</td> </tr> <tr> <td>\$1000+</td> <td>10%</td> </tr> </table>	\$0-\$49	\$10	\$50-\$250	\$25	\$251-\$499	\$50	\$500-\$749	\$75	\$750-\$999	\$100	\$1000+	10%
\$0-\$49	\$10													
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\$1000+	10%													
11.07	If you do not respond to a request from Carhood in relation to work required to maintain your vehicle in a roadworthy condition within 48 hours of such notification, your vehicle will be de-listed and a fee per day or part thereof will apply until the vehicle is collected.	\$25.00AUD / day or part thereof												
11.08	As per Clause 2, 3.09 and 4.08 If the vehicle fails to meet any of the requirements, Carhood has the right to not accept the vehicle for listing or to de-list the vehicle and apply a fee until the vehicle is collected	\$25.00AUD / day or part thereof												
11.09	As per Clause 7.11, Upon settlement one way or the other in regards to repair or Insurer paying out you have 24 hours to return the Carhood loan vehicle, if option was taken up or overdue fees will apply	\$200.00AUD / day or part day thereof												
11.10	As per Clause 2.03 c) if you fail to renew the registration of the vehicle Carhood will delist the vehicle and a fee for parking will apply	\$25.00AUD / day or part day thereof												
11.11	As per clause 3.03 the vehicle must have a full tank of fuel when dropped at Carhood's premises. If the vehicle has less than this amount Carhood will fill the tank at a cost to you of	\$3.00 per litre of fuel												



**12. MISCELLANEOUS:**

- 12.01. Carhood may place non-permanent labels, stickers or other markings on the vehicle. Carhood warrants that these will not cause any significant, permanent or visually obvious damage to the vehicle.
- 12.02. Carhood may not finalise the vehicle check in process for up to 24 hours after drop off. In this instance, Once the check in process has been finalized, Carhood will email you a copy of the completed document for Your reference.

I, as the nominated Owner/Authorised Driver of the aforementioned listed vehicle, do declare that I have read, understand and fully agree to be bound by this Listing Agreement and all of its sections and parts.

**SIGNED:** \_\_\_\_\_

**DATE:** \_\_\_\_\_